

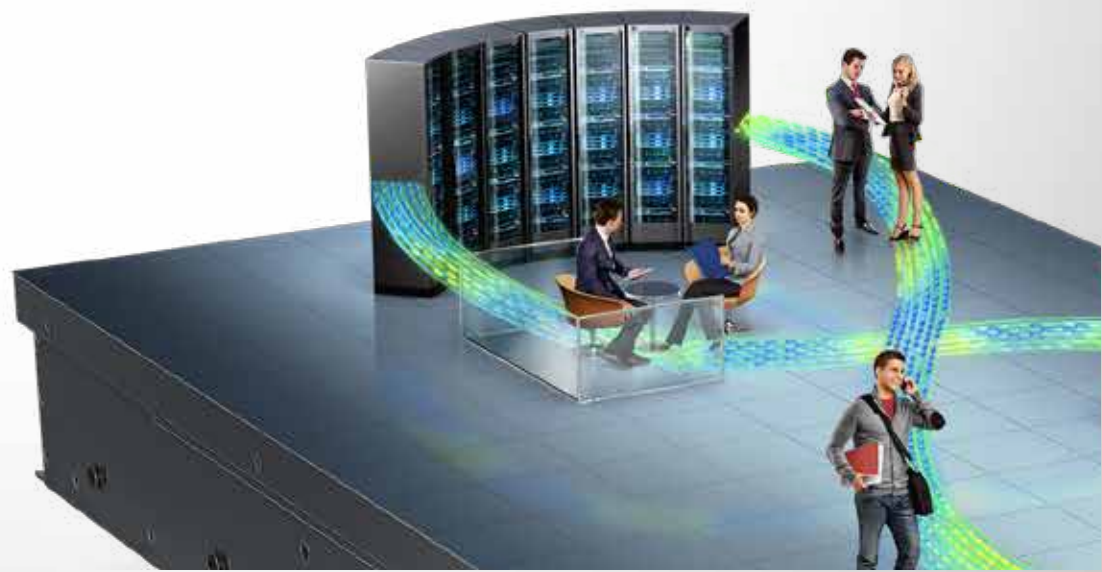
RELIABILITY TRENDS FROM THE
**ITIC 2015–2016 GLOBAL
SERVER HARDWARE AND
SERVER OS RELIABILITY
SURVEY**

In today's digital age, server hardware reliability is essential, as it directly impacts operations and business results.

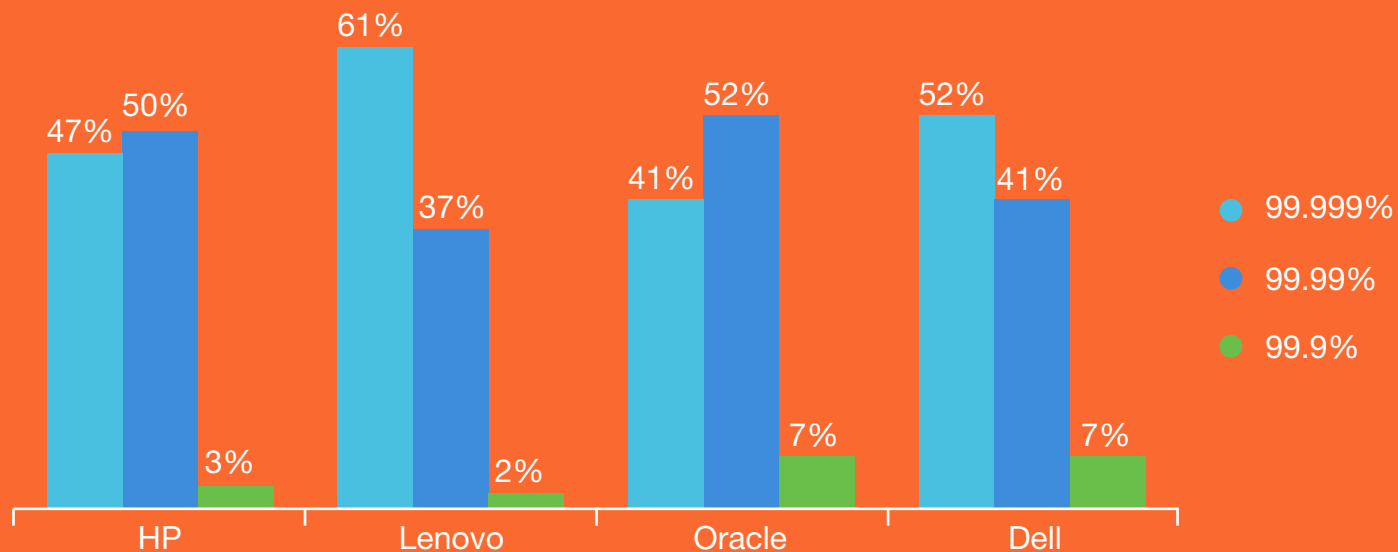
Here are some reliability trends from the ITIC 2015-2016 Global Server Hardware and Server OS Reliability Survey.

Trend 1 Server uptime requirement increases:

82% of corporations now require a minimum of 99.99% uptime or better for mission-critical hardware, operating systems and main line of business (LOB) applications.

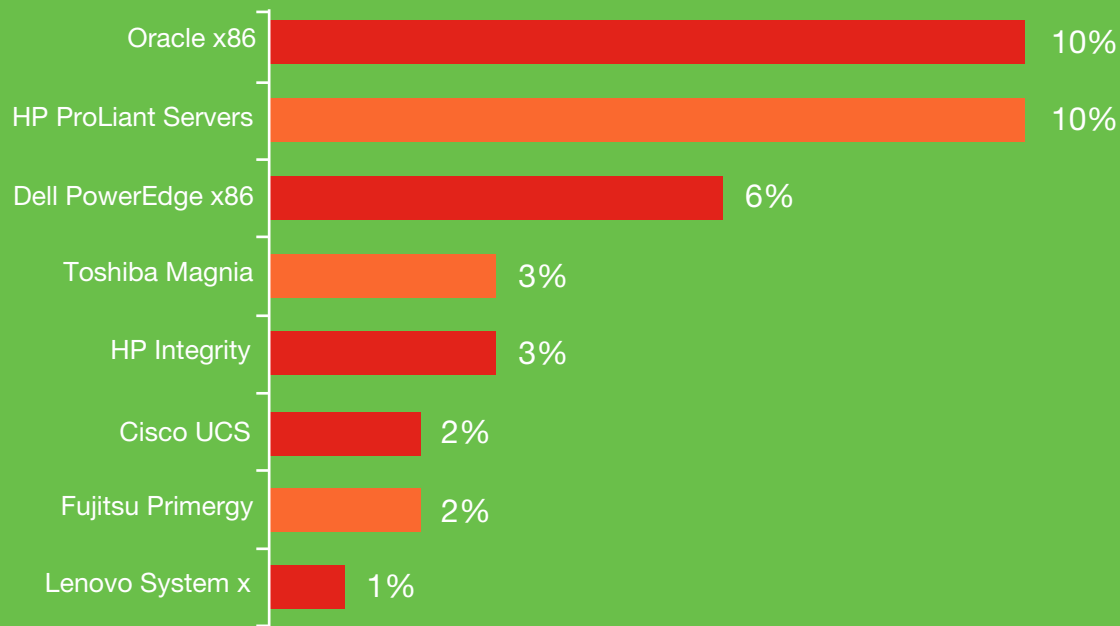


Lenovo System x: The most reliable x86 servers in the industry



Lenovo™ System x® servers achieve highest percentage of 99.999% overall uptime and availability in 2015.

Lenovo System x records least amount of unplanned downtime of more than four (4) hours on each server platform (2015)



Lenovo helps businesses reduce the cost of unplanned downtime.



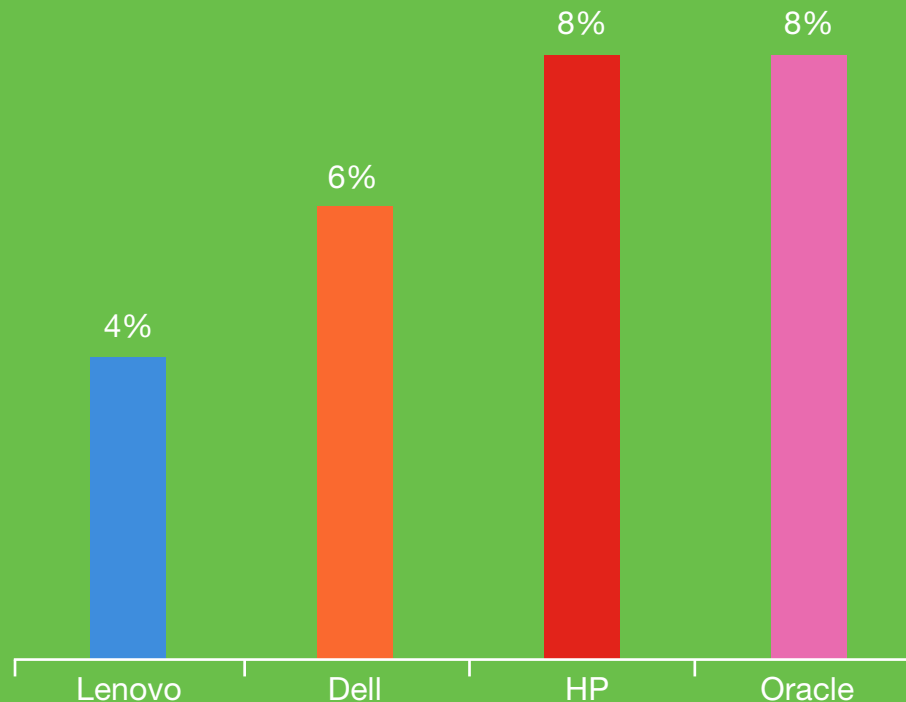
Cost of hourly downtime increases:

Trend **2**

98% of firms say hourly downtime costs exceed \$100K.

33% of respondents estimate hourly downtime costs their companies more than \$1 million.

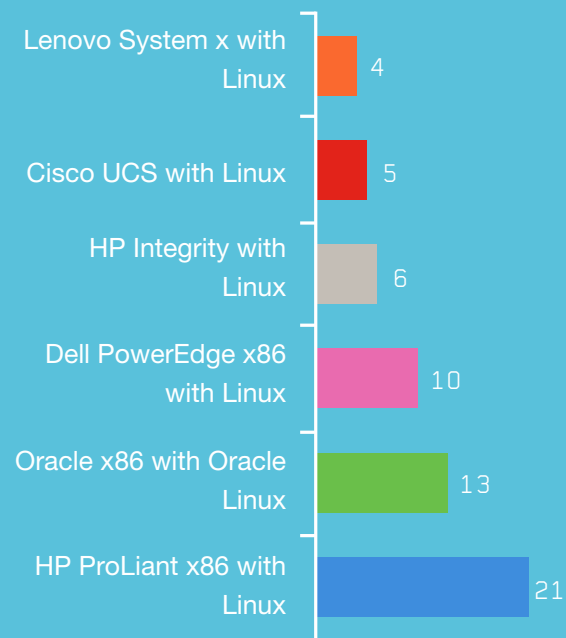
Annual server downtime of one to over four hours by vendor platform 2015



Lenovo System x servers averaged the lowest percentage (4%) of one to >4 hours of per server/per annum server outages compared to HP ProLiant and Integrity servers, Dell PowerEdge, Oracle x86 and SPARC hardware platforms.

Lenovo minimizes the cost of hourly downtime.

Lenovo System x servers experience least amount of unplanned annual downtime when compared to competition



Lenovo System x servers running Linux[®] have the least amount of downtime, 4 minutes/server/year of any mainstream Linux server platform, helping businesses minimize the cost of downtime.

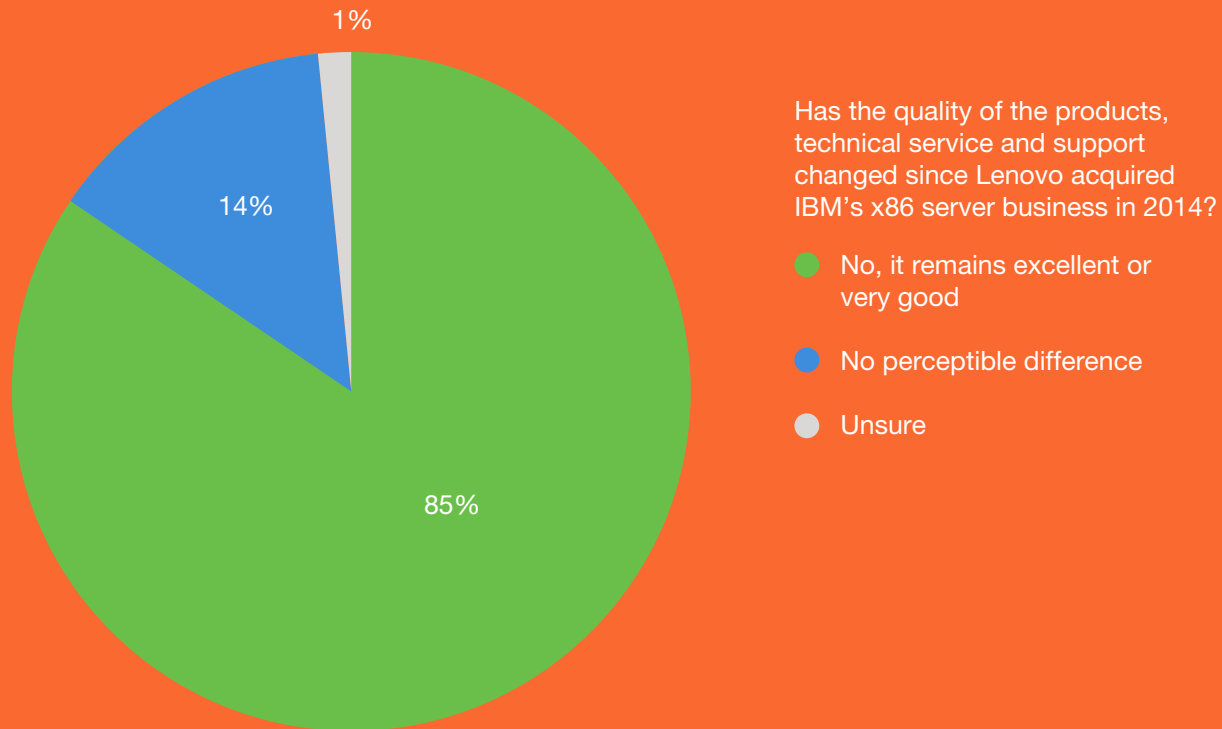
Trend 3

Service and support remain critical:

Technical service & support and fast, efficient vendor responsiveness are more crucial than ever.



Lenovo achieves the highest x86 server reliability marks while maintaining excellent technical service and support.



Conclusion

Organizations, their end users, customers, business partners and suppliers, now expect 24x7 access to IT resources irrespective of time or location. Even a few minutes of server downtime can disrupt productivity and cost businesses both monetary and business losses.

According to the latest independent ITIC 2015–2016 Global Server Hardware and OS Reliability Survey, Lenovo System x servers offer best-in-class reliability in the x86 category. This survey polled C-level executives and IT managers at over 600 organizations worldwide.

The survey makes it clear that businesses can depend on the reliability of Lenovo servers.



Read the ITIC Reliability Report to discover why Lenovo servers are the most reliable in the x86 category.